

IBM CICS Performance Analyzer for z/OS



Getting Started Guide

Version 5 Release 2

IBM CICS Performance Analyzer for z/OS



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Version 5 Release 2

Note

Before using this information and the product it supports, read the information in “Notices” on page 49.

This edition applies to Version 5 Release 2 of IBM CICS Performance Analyzer for z/OS (product number 5655-Y23) and to all subsequent releases and modifications until otherwise indicated in new editions.

This edition replaces SC34-2817-01. The technical changes for this edition are indicated by a vertical bar in the left margin.

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About this book

This book contains information for IBM® CICS® Performance Analyzer for z/OS® Version 5 Release 2. The step-by-step instructions are intended to help you get up and running with using the dialog. This guide will introduce you to the basic functions so you understand enough to make better use of the tool to help you analyze and tune the performance of your CICS systems.

The tasks covered in this *Getting Started Guide* are:

- Setting up your CICS PA environment
- Defining systems and reports
- Submitting your first report
- Daily monitoring and trend analysis
- Using historical databases for trend analysis
- Service level management
- Statistics reporting
- System upgrade

Who should read this book

This book is intended for first time users of CICS Performance Analyzer for z/OS. It assumes that you understand basic CICS concepts and your installation's CICS systems. If you are new to MVS™, z/OS, DFSORT, or CICS, you might want to review the information in the Bibliography before using this book and the CICS Performance Analyzer for z/OS.

Before you read this book, you need to have a good understanding of how CICS works. This assumes familiarity with many of the books in the CICS Transaction Server for z/OS library. You will also need to have a good understanding of the CICS Monitoring Facility (CMF), which is described in the *CICS Performance Guide*.

Conventions used in this book

This book uses the following conventions.

Highlighting conventions

This book uses the following highlighting conventions:

- **Boldface type** indicates dialog commands or user interface controls such as names of fields or menu choices.
- Monospace type indicates examples of text and batch commands that you enter exactly as shown.
- *Italic type* indicates variables that you should replace with a value. It is also used to indicate book titles and to emphasize significant words.

\$ (the dollar symbol)

In the character sets given in this book, the dollar symbol (\$) is used as a national currency symbol and is assumed to be assigned the EBCDIC code point X'5B'. In some countries a different currency symbol, for example the pound symbol (£), or

the yen symbol (¥), is assigned the same EBCDIC code point. In these countries, the appropriate currency symbol should be used instead of the dollar symbol.

Terminology used in this book

In this book, CICS Performance Analyzer for z/OS is referred to by its short name of CICS Performance Analyzer or the abbreviation CICS PA, and CICS Transaction Server for z/OS is referred to as CICS TS.

CICS PA can produce various types of output, including reports (text or numeric data formatted for human readers), graphs (also for human readers), and extracts (data intended for use by other software applications). These outputs are often referred to collectively as “reports”.

Much of the terminology in this book is CICS terminology. For explanations of these terms, see the glossary of the *CICS Transaction Server for z/OS Information Center*.

The following Web site consolidates in one convenient location several of the main glossaries created for IBM products, including the *Glossary of Computing Terms*:

<http://www.ibm.com/ibm/terminology/>

Service updates and support information

To find service updates and support information, including software FixPaks, PTFs, Frequently Asked Question (FAQs), technical notes, troubleshooting information, and downloads, see the following Web page: www.ibm.com/cics/support

Where to find information

The IBM Publications Center page provides current product documentation that you can view, print, and download. To locate publications with the most up-to-date information, see the following Web page: <http://www-05.ibm.com/e-business/linkweb/publications/servlet/pbi.wss?CTY=GB&null&>

Accessibility

Accessibility features help a user who has a physical disability, such as restricted mobility or limited vision, to use software products successfully.

You can perform most tasks required to set up, run, and maintain your CICS system in one of these ways:

- using a 3270 emulator logged on to CICS
- using a 3270 emulator logged on to TSO
- using a 3270 emulator as an MVS system console

IBM Personal Communications provides 3270 emulation with accessibility features for people with disabilities. You can use this product to provide the accessibility features you need in your CICS system.

Chapter 1. What is CICS Performance Analyzer for z/OS?

CICS Performance Analyzer for z/OS (CICS PA) is a comprehensive performance reporting tool to help you develop, analyze, tune, and manage your CICS Transaction Server systems.

CICS PA provides an ISPF menu-driven dialog to request generation of reports and extracts from System Monitoring Facility (SMF) files.

SMF record types:

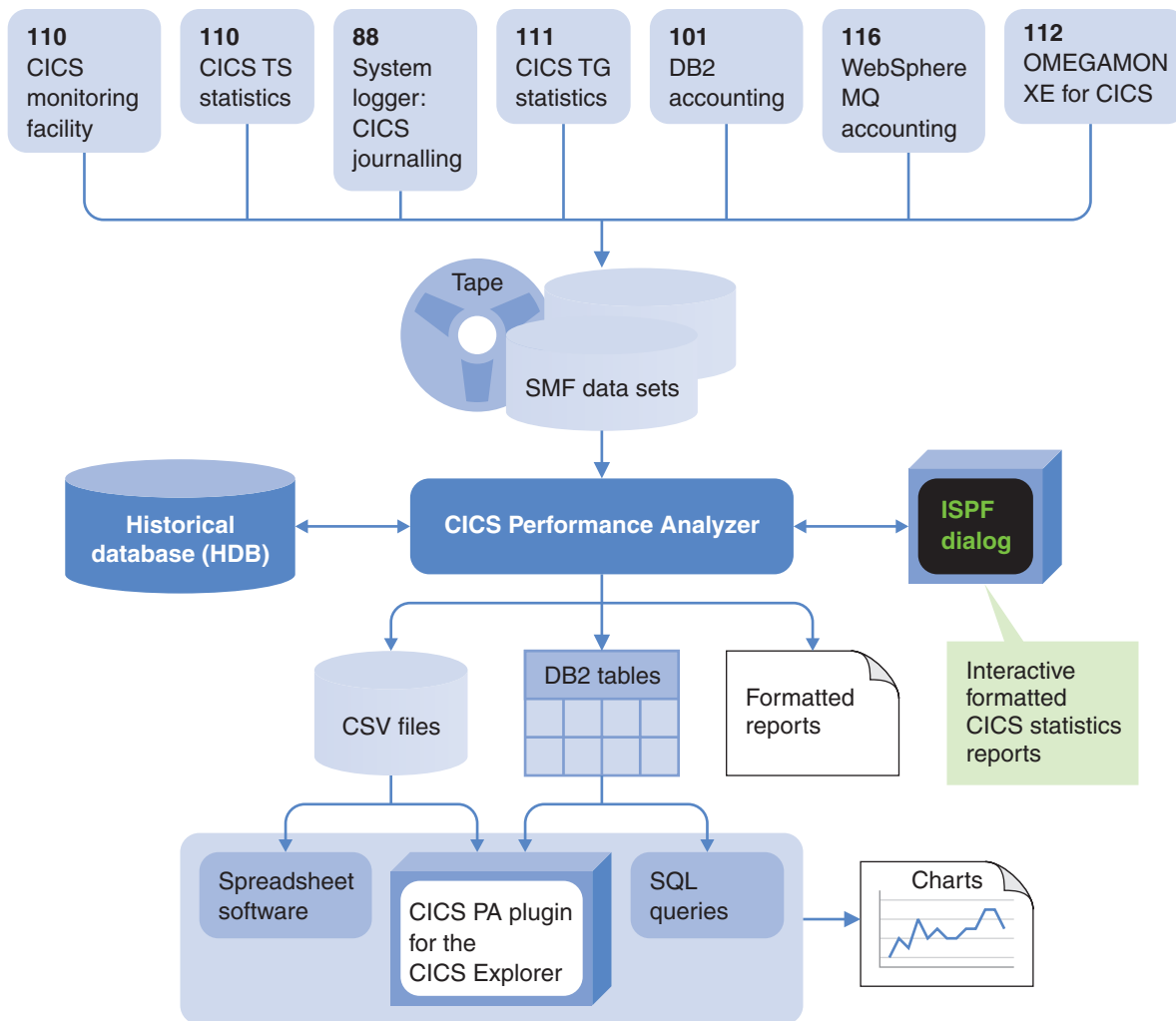


Figure 1. CICS Performance Analyzer overview

The dialog has many features to help you to specify your input files, filter the data, and tailor the reports and extracts to meet many different reporting requirements.

CICS PA helps you analyze the performance of your CICS systems using the following SMF record types:

- CICS Monitoring Facility (CMF) performance class, exception class, and transaction resource class (SMF 110, subtype 1)

- CICS Transaction Server (CICS TS) statistics (SMF 110, subtype 2) and CICS Server statistics (SMF 110, subtypes 3, 4, and 5)
- z/OS System Logger for CICS journaling (SMF 88)
- CICS Transaction Gateway (CICS TG) statistics (SMF 111)
- DB2[®] accounting (SMF 101)
- WebSphere[®] MQ accounting (SMF 116)
- OMEGAMON[®] XE for CICS (SMF 112) containing transaction data for Adabas, CA-Datcom, CA-IDMS, and Supra database management systems

These data sources provide input for generating reports, storing in HDBs, or exporting for analysis using CICS Explorer[®], spreadsheets or SQL.

The Historical Database (HDB) facility provides data warehousing of SMF data. It helps you to manage CICS transaction performance and CICS statistics data for long term analysis. HDBs are designed and managed from the dialog. You can submit batch jobs to report against data in a List or Summary HDB, and export data to DB2 tables or CSV files for further analysis.

CICS PA can be useful to anyone who needs to monitor and manage CICS system and CICS application performance:

- CICS System Programmers:
 - System performance monitoring and tuning
 - Improve CICS system resource usage
 - Improve transaction response times
- CICS Application Programmers:
 - Analyze CICS application performance
 - Transaction performance monitoring
 - DB2 and VSAM database performance monitoring
- Information Technology Managers:
 - Capacity planning
 - Service Level Agreements
 - Ongoing system management and measurement reports

Chapter 2. Setting up

To get started, you need CICS PA installed and SMF data files available for reporting.

This tutorial then steps you through setting up your CICS PA environment and system definitions ready for reporting to commence:

1. Start the CICS PA dialog
2. Check your dialog profile settings (optional)
3. Define the CICS systems and data files to be reported

Before you begin

Before you begin using CICS PA, do the following:

1. Install CICS PA by following the instructions in the Program Directory. This is typically completed by your system administrator.
2. If you are unfamiliar with SMF data files and how to prepare them for CICS PA reporting, refer to the CICS Performance Analyzer *User's Guide* to read the section on preparing SMF data for CICS PA processing. Liaise with your data administrator as required.

The CICS PA dialog requires no special customization. CICS PA assigns default settings that are sufficient to get started with reporting.

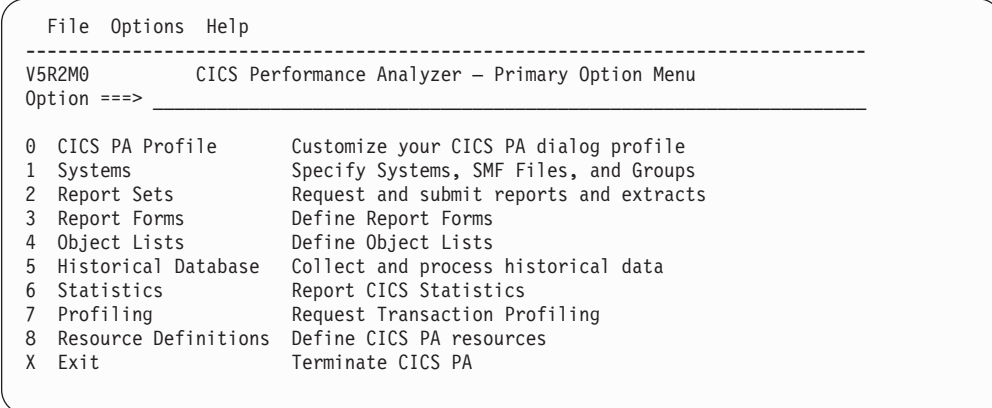
Displaying the Primary Option Menu

Start the CICS PA dialog either dynamically or statically as described in the *User's Guide*. For example, for dynamic startup, enter the following TSO command:

```
EX 'CICSPA.V5R2M0.SCPAEXEC(CPAOREXX)' 'CICSPA.V5R2M0 ENU'
```

If the high level qualifier for your CICS PA installation data sets is not CICSPA.V5R2M0, then alter the command accordingly.

On entry to the CICS PA dialog, the Primary Option Menu is displayed.



```
File Options Help
-----
V5R2M0          CICS Performance Analyzer - Primary Option Menu
Option ==>

0 CICS PA Profile      Customize your CICS PA dialog profile
1 Systems              Specify Systems, SMF Files, and Groups
2 Report Sets          Request and submit reports and extracts
3 Report Forms         Define Report Forms
4 Object Lists         Define Object Lists
5 Historical Database   Collect and process historical data
6 Statistics           Report CICS Statistics
7 Profiling            Request Transaction Profiling
8 Resource Definitions Define CICS PA resources
X Exit                Terminate CICS PA
```

Figure 2. CICS PA Primary Option Menu

Initial setup to customize your profile is optional, but is recommended to make it easier for you to work with the CICS PA dialog.

CICS PA uses default settings and prompts you to allocate data sets (with default allocation attributes) as they are required.

Customizing your profile settings

You can bypass this step as the default profile settings are adequate to get started. However, you might choose to customize the dialog to the way you like it so that you can work more efficiently.

You can use the standard ISPF commands **SETTINGS**, **CUAATTR**, and **PFSHOW**. It is recommended that you select the ISPF setting **Tab to point-and-shoot fields**, set point-and-shoot fields to a differentiating color, and, until you are familiar with using the CICS PA dialog, show function key settings.

To review your CICS PA profile settings, select CICS PA Primary Menu option 0 **CICS PA Profile**. Note that if you bypass this step and do not complete the profile settings yourself, then CICS PA will use default settings and allocate new data sets on your behalf when it needs them to save your report requests.

1. **CICS PA Settings.** This allows some customization of the CICS PA dialog and JCL used for generating reports and extracts.
2. **Reporting Allocation Settings.** Specify unit and space parameters for sort, work, or extract data sets that CICS PA might need to create during batch report processing.
3. **CICS PA Control Data Sets.** Specify the names of the partitioned data sets used to maintain Report Sets, Report Forms, and Object Lists. If the specified data sets do not exist, CICS PA will dynamically allocate them when required using the default allocation settings LRECL=80, BLKSIZE=6160, and SPACE=(CYL,(1,1,50)).

Also specify the name of the Repository, a VSAM KSDS used to maintain shared system definitions, historical database (HDB) definitions, resource definitions (including application groups and performance alert definitions), and details used for transaction profiling. If the specified repository does not exist, CICS PA will prompt you to create it when required.

4. **DB2 Settings.** If you plan to export HDB data to DB2 tables, specify your DB2 settings.
5. **File Selection.** Specify which system definitions (personal or shared) to use at run time and options for using log streams across CICS PA.

Defining systems and files

Before requesting CICS PA reports, you must first define the systems that you want to report against.

The System Definitions facility (option 1 on the Primary Option Menu) allows you to define CICS APPLIDs, DB2 subsystems, and other system types (z/OS MVS Image, WebSphere MQ, MVS System Logger), group them for reporting purposes, and specify their associated SMF files.

In this tutorial, use option 1 **Personal System Definitions** on the Systems menu to maintain system definitions for your own use. Alternatively, to maintain a central repository of system definitions that can be accessed by others, use option 2 **Shared System Definitions**.

To define systems and files for reporting, the steps are:

1. The first time that you select option 1 (Personal System Definitions), you are presented with a menu. You can choose to bypass this in the future.

```

File  Confirm  Options  Help
-----
                        Personal System Definitions Menu
Command ==> _____

Select an option then press Enter.
1  1. Define Systems, SMF Files and Groups
   2. Maintain SMF Files
   3. Maintain Group definitions
   4. Take-up from SMF File

Enter "/" to select option
_  Always go directly to Systems View

```

You can use Take-Up to automatically populate your system and file definitions with details extracted from specified SMF files.

However, we will select option 1 to enter the details manually.

2. The initial System Definitions list is empty. Enter the **NEW** command to add a new system definition.

```

File  Edit  Filter  View  Options  Help
-----
                        Personal System Definitions
Command ==> NEW_____ Scroll ==> ____

Select a System to edit its definition, SMF Files and Groups.

/  System  Type  Image                Description                SMF Files
***** End of list *****
System list is empty. Enter the NEW command to add a new System definition.

```

3. Specify the name and type of system. System names can be a masked pattern, for example, CICSP*. Then all CICS systems with names that match the pattern will share the system definition, SMF files, and so on.

```

New System
Command ==> _____

Select the name and type of system.

System Name . . * _____

System Type . . 1 1. CICS System
                  2. MVS Image
                  3. DB2 Subsystem
                  4. MQ Subsystem
                  5. System Logger

```

You might have an SMF file to analyze but not know the name of the system. In this case, specify an asterisk (*) as the system name. Select type 1 to specify a CICS system and press Enter.

4. Specify the CICS system details including a meaningful description.
5. Then specify the data set name of an SMF file that belongs to this system. Enclose fully-qualified data set names in quotes.

```

File Edit Dictionary View Options Help
-----
CICS System Row 1 of 1 More: >
Command ==> _____ Scroll ==> _____

CICS System definition:
APPLID . . . . . * _____ MVS Image . . _____
Description . . . . . Generic APPLID for getting started _____

MCT Suffix . . . . . _____
MCT Load Library . . . _____
SDFHLOAD Library . . . _____
Dictionary DSN . . . . _____

/ Exc SMF Data Set Name + UNIT + SEQ VOLSER +
' CICS6SG.CMF.FILE1'
***** End of list *****

F1=Help      F3=Exit      F4=Prompt    F5=Rfind    F6=Resize
F7=Backward  F8=Forward    F10=Actions  F11=Right   F12=Cancel

```

There are a number of fields of possible importance on this panel, so we'll pause here to explain some points:

- Context-sensitive help is available throughout the CICS PA dialog on every panel and every entry field. For example, position the cursor on the MCT Suffix field, and press **Help** (F1).
- You must specify the MCT Suffix and MCT Load Library if you want to include User Fields and Application Naming in your reporting. Otherwise, CICS PA will use the system default MCT for the particular CICS version. This is sufficient for our purpose now.
- Input fields that end with a + sign signify that Prompt is available. Simply position the cursor on the input field and press **Prompt** (F4) to select from a list of allowable values. For example, prompt on SMF Data Set Name will display a list of SMF data set names that were previously defined.
- You can specify as many files for a system as you want to include in your reporting. CICS PA will process them all. However, to exclude a file from reporting, use line action **X**.

- Preferably specify the files in time sequence (earliest first) as CICS PA processes them in the order that they are specified. Line actions are available to help you do this: **I** (Insert), **R** (Repeat), **C** (Copy), **M** (Move), **D** (Delete).
 - When you become more familiar with the CICS PA dialog, you will probably want to define your systems to groups. Groups enable you to connect systems together for consolidated reporting. This is especially useful for MRO, APPC or other systems that share workloads. Scroll **Right** (F11) to specify the groups that this system belongs to. **More: >** is displayed after the panel title to remind you.
6. Exit to update the system and file definitions. The list of system definitions is displayed.

```

File Edit Filter View Options Help
-----
Personal System Definitions                               Row 1 from 1
Command ==> _____ Scroll ==> _____

Select a System to edit its definition, SMF Files and Groups.

/  System  Type  Image          Description          SMF Files
_  *      CICS          Generic APPLID for getting started_  *
***** End of list *****

```

7. To save the updates, enter the **SAVE** command or exit to return to the menu.

The initial system definition is complete and you can now move on to requesting reports.

Chapter 3. Performance reporting

This tutorial is designed to get you started using the dialog to request form-based transaction performance reports.

Before you start, define your initial set of systems and SMF data files to CICS PA. Refer to the instructions in “Defining systems and files” on page 4.

The basic steps for performance reporting are:

1. Request reports to run against SMF data for defined systems
2. Submit your report requests to run in batch
3. View the report output
4. Tailor the report format using Report Forms (optional)
5. Filter the report data using Selection Criteria (optional)
6. Use Record Selection to create SMF extract files for more efficient processing (optional)

Requesting a List report

A Report Set defines a selection of reports and extracts with specified options that can be run against a single pass of the data. You can define as many Report Sets as you want.

To build report requests, the steps are:

1. Select option 2 Report Sets from the Primary Option Menu. You are prompted to create the Report Sets data set where CICS PA will save your report requests. Press Enter to create the Report Sets data set with default attributes. (Otherwise, cancel and go to option 0.3 from the Primary Option Menu to specify the data set name of your choice.)
2. The initial Report Sets list is empty. Use the **NEW** command to create your first Report Set.

```
File Systems Confirm Options Help
-----
Report Sets
Command ==> NEW REPORTS1_____ Scroll ==> PAGE
Report Sets Data Set . . : xxxx.CICSPA.RSET

/   Name           Description           Changed       ID
***** End of list *****
```

3. You can now start editing your Report Set. We set the Report Set description to **Demonstration Report Set** so that we can easily identify the Report Set. The list of available reports is displayed in a tree structure (folder style) where the reports are grouped by category. This is similar to the way in which some PC tools display folders and their contents. The categories can be expanded (to show) or collapsed (to hide) the reports contained within them. Use your mouse as a lightpen or enter line action **S** to expand or collapse the categories and select reports within them.

```

File Systems Confirm Options Help
-----
EDIT                      Report Set - REPORTS1
Command ==> _____ Scroll ==> PAGE

Description . . . . Demonstration Report Set_____

Enter "/" to select action.

S_      ** Reports **                      Active
-   ___ Options                          No
    ___ Global                          No
-   ___ Selection Criteria                No
    ___ Performance                      No
    ___ Exception                        No
-   S_ Performance Reports                No
    ___ List                            No
    ___ List Extended                    No
    ___ Summary                          No
    ___ Totals                          No
    ___ Wait Analysis                    No
    ___ Transaction Profiling            No
    ___ Cross-System Work                No
    ___ Transaction Group                No
    ___ BTS                             No
    ___ Workload Activity                No
    ___ Transaction Tracking List        No
    ___ Transaction Tracking Summary     No
-   ___ Exception Reports                No
    ___ List                            No
    ___ Summary                          No
-   ___ Transaction Resource Usage Reports No
    ___ File Usage Summary               No
    ___ Temporary Storage Usage Summary No
    ___ DPL Usage Summary                No
    ___ Transaction Resource Usage List  No
-   ___ Statistics Reports                No
    ___ List                            No
    ___ Alert                           No
    ___ CICS Transaction Gateway         No
-   ___ Subsystem Reports                No
    ___ DB2                             No
    ___ WebSphere MQ                     No
    ___ OMEGAMON                         No
-   ___ System Reports                   No
    ___ System Logger                    No
-   ___ Extracts                         No
    ___ Cross-System Work                No
    ___ Performance                      No
    ___ Record Selection                 No
    ___ HDB Load                         No
    ___ System Logger                    No
    ___ Statistics                       No
    ** End of Reports **

```

4. Enter line action S to select a report. We'll select the Performance List report to get the details of every transaction that ran on our CICS system.

```

File Systems Confirm Options Help
-----
EDIT                               Report Set - REPORTS1
Command ==> _____ Scroll ==> PAGE

Description . . . . Demonstration Report Set_____

Enter "/" to select action.

---      ** Reports **                      Active
+ ---    Options                          No
+ ---    Selection Criteria                No
- ---    Performance Reports              No
  S_     List                             No
      List Extended                       No
      Summary                           No
      Totals                             No
      Wait Analysis                       No
      Transaction Profiling              No
      Cross-System Work                  No
      Transaction Group                  No
      BTS                               No
      Workload Activity                  No
      Transaction Tracking List          No
      Transaction Tracking Summary       No
+ ---    Exception Reports                No
+ ---    Transaction Resource Usage Reports No
+ ---    Statistics Reports              No
+ ---    Subsystem Reports               No
+ ---    System Reports                  No
+ ---    Extracts                        No
      ** End of Reports **

```

5. The Performance List report options are specified here. The report will run without you specifying any additional options, but you might want to tailor the report.

```

File Systems Options Help
-----
REPORTS1 - Performance List Report

Command ==> _____

System Selection:                      Report Output:
APPLID . . _____ +                DDname . . . . . LIST0001
Image . . _____ +                Print Lines per Page . . ____ (1-255)
Group . . _____ +

Report Focus:
Form . . . _____ +
Alert . . _____ +
Severity _____ +

Report Options:
Title . . _____
_____

Selection Criteria:
_ Performance

Repository . . . :

```

6. Exit to save your new report specification. A list of reports is displayed.
7. In one Report Set, you can define as many reports of the same type as you like. Use line action I (Insert) to define a new Performance List report.

```

File  Filter  Edit  Systems  Options  Help
-----
                                REPORTS1 - Performance List Reports                                Row 1 from 1
Command ==> _____ Scroll ==> PAGE

      ---- System Selection ----
/  Exc  APPLID +  Image +  Group +  Output  Form +  Alert +  Selection
I      _____  _____  _____  LIST0001  _____  _____  Criteria
***** End of List *****

```

Tip: If you define more than one report of the same type, such as two List reports, specify a different Output DDname for each report to avoid multiple report outputs being interleaved.

When you have finished defining the reports, exit to return to the Report Set menu tree.

8. To save the Report Set updates, enter the **SAVE** command, or exit to save changes and return to the Report Sets list.

Having completed your report specifications, you can now run them to produce the reports.

Running the Report Set

When you have completed specifying all the reports that you want in this Report Set, it is ready to submit for batch processing. Note that it is optional to save the Report Set first as you can select report categories and individual reports for submission independently of the Report Set.

If you returned to the Report Sets list, select Report Set REPORTS1 to display the Report Set menu tree and proceed as follows:

1. Observe that the Performance List report is now Active (Yes). Also observe that the Performance Reports category and the Global Options are automatically Active (Yes). The Active status identifies which reports in the Report Set are requested.
2. Now we are ready to run the Report Set. Enter the **RUN** command on the command line. (Alternative commands are **JCL** or **SUBmit**).

When you run the Report Set, only active reports within active categories are selected. However, you can temporarily override inactive status by using the **RUN** line action to additionally select particular reports and categories listed as Active (No).

```

File Systems Confirm Options Help
-----
EDIT                               Report Set - REPORTS1
Command ==> RUN                     Scroll ==> PAGE

Description . . . . Demonstration Report Set_____

Enter "/" to select action.

---      ** Reports **
+ --- Options                               Active
+ --- Selection Criteria                     Yes
- --- Performance Reports                     No
      --- List                               Yes
      --- List Extended                       No
      --- Summary                             No
      --- Totals                             No
      --- Wait Analysis                       No
      --- Transaction Profiling               No
      --- Cross-System Work                   No
      --- Transaction Group                   No
      --- BTS                                No
      --- Workload Activity                   No
      --- Transaction Tracking List           No
      --- Transaction Tracking Summary        No
+ --- Exception Reports                      No
+ --- Transaction Resource Usage Reports      No
+ --- Statistics Reports                     No
+ --- Subsystem Reports                      No
+ --- System Reports                         No
+ --- Extracts                              No
      ** End of Reports **

```

3. Before CICS PA generates the JCL, the Run Report Set panel intervenes.

```

File Systems Options Help
-----
Run Report Set REPORTS1
Command ==> _____

Specify run options then press Enter to continue submit.

System Selection:
CICS APPLID . . *_____ + Image . . _____ + Group . . _____ +
DB2 SSID . . . _____ + Image . . _____ + Group . . _____ +
MQ SSID . . . _____ + Image . . _____ + Group . . _____ +
Logger . . . . _____ + Image . . _____ + Group . . _____ +

_ Override System Selections specified in Report Set
_ Read SMF File to EOF

Missing SMF Files Option:
2 1. Issue error message
_ 2. Leave DSN unresolved in JCL
  3. Disregard offending reports

Enter "/" to select option
/ Edit JCL before submit

F1=Help      F3=Exit      F4=Prompt      F7=Backward  F8=Forward  F10=Actions
F12=Cancel

```

It prompts you to supply the following run-time options:

- a. Which systems are to be reported. Press **Prompt** (F4) from the APPLID field to select from a list of systems. In our case, select *.

- b. The date and time range of the SMF data that you want to process. If not specified, CICS PA processes the entire SMF file. Note that any time ranges specified in Selection Criteria in your Report Set are then processed normally within this reduced period of data.
 - c. Missing SMF Files Option that specifies the remedial action to be taken if you have not defined SMF files for the systems to be reported.
 - d. Select to edit JCL before submitting the job.
4. Press Enter to generate the JCL. If you selected Edit JCL before submit, the generated JCL is displayed in an ISPF edit session.

```

File Edit Edit_Settings Menu Utilities Compilers Test Help
-----
EDIT      xxxx.SPFTEMP1.CNTL                      Columns 00001 00072
Command ==> SUB                                Scroll ==> PAGE
***** ***** Top of Data *****
000001 //USERID JOB (ACCOUNT),'NAME'
000002 //* CICS PA V5R2 Report JCL
000003 //CICSPA EXEC PGM=CPAMAIN
000004 //STEPLIB DD DSN=CICSPA.V5R2M0.SCPALINK,DISP=SHR
000005 //CPAHDBRG DD DISP=SHR,
000006 //          DSN=CICSPA.REPOSTRY
000007 //SYSPRINT DD SYSOUT=*
000008 //* SMF Input Files
000009 //SMFIN001 DD DSN=CICSGSG.CMF.FILE1,
000010 //          DISP=SHR
000011 //* Command Input
000012 //SYSIN DD *
000013 * Report Set =REPORTS1
000014 * Description=Demonstration Report Set
000015 * Reports for System=*
000017 *          Description=Generic APPLID for getting started
000018          CICSPA IN(SMFIN001),
000019          APPLID(*),
000020          LINECNT(60),
000021          FORMAT(':','/'),
000022          LIST(OUTPUT(LIST0001))
000023 /*
***** ***** Bottom of Data *****

```

Observe the following JCL statements:

JOB

The job statement is derived from the **Job Statement Information** in your CICS PA Settings profile option (option 0.1 from the primary option menu).

PGM=CPAMAIN, PARM='parameter list'

Request CICS PA reporting with optional parameters:

UPPER

UPPER translates all report output to upper case. This parameter is generated if you specify YES for **Reports in Upper Case** in your CICS PA Settings profile options. The default is mixed case (**UPPER** omitted).

STEPLIB DD

This is the library containing the CICS PA modules. It is specified in **CICS PA Load Library** in the CICS PA Settings profile options.

CPAHDBRG DD

This identifies the Repository data set. This is a VSAM KSDS that is the repository for shared information such as historical databases, application groups and shared system definitions. The Repository data set name is specified in your CICS PA Control Data Sets profile option 0.3. It can also

be specified when required for historical database, shared systems, statistics, profiling, or resource definitions.

SYSPRINT DD

CICS PA message data set. This DD statement defines the file used by CICS PA for its messages and run time information. It must be specified and should be checked for error messages.

SMFINnnn DD

One or more DD statements define the SMF data sets to be processed by CICS PA. This ddname corresponds to the **INPUT(ddname)** or **IN(ddname)** report operand.

The CICS PA dialog automatically generates these DD statements based on the CICS APPLIDs selected for reporting and their associated SMF files or log streams specified in system definitions.

Note: SMF file ddnames need not be prefixed by SMFIN. CICS PA will accept any ddname.

SYSIN DD

The **CICSPA** report command input built from the requested (active) reports and extracts in the Report Set.

INPUT(ddname)

The ddname of the corresponding SMF file as specified in the JCL. In this example, the ddname is SMFIN001.

APPLID(xxxxxxxx)

The CICS system APPLID specified in the Report Set Run panel. In this example, the APPLID was the non-specific * so the report will include all CICS systems in the SMF file.

LINECNT(nnn)

The number of report lines per page specified in the Report Set global option **Print Lines per Page**. The default is 60.

FORMAT(time,date)

The delimiters to use when formatting the time and date in reports and extracts. The values are specified in the Report Set global options **Time Delimiter** and **Date Delimiter**. The defaults are the colon (:) and forward slash (/) respectively.

LIST(...)

Requested (active) report in the Report Set. In this example, the Performance List report.

OUTPUT(ddname)

The ddname that identifies the report output file. It is the **Report Output DDname** specified on the report panel. In this example, the ddname is LIST0001.

Note that the corresponding DD statement for the report output file need not be specified in the JCL. CICS PA will dynamically allocate it when the report is generated.

5. Make any necessary changes, then enter **SUB** on the command line to submit the job.
6. Exit to return to the Report Set definition. Note that changes to the JCL are not saved.
7. Exit again until the Primary Option Menu is displayed.

Use standard ISPF facilities to follow the progress of the job.

Viewing report output

Job output can be viewed using ISPF option 3.8 Outlist Utility or SDSF:

1. The CICS PA dialog automatically assigns each report in the Report Set a unique DDname. This allows you to view each report separately in SDSF by using the ? action character in the **NP** column.

```
SDSF STATUS DISPLAY ALL CLASSES
COMMAND INPUT =====
NP  JOBNAME  JobID   Owner   Prty Queue   C  Pos  Saff  ASys Status  PrtDest          SecLabel TGNun  TGPct OrigNode
?   USERIDX  JOB12345 xxxxxxxx 1 PRINT   A  113                LOCAL              1    0.00 LOCAL
```

Then enter the **S** action character to select your report output.

```
SDSF JOB DATA SET DISPLAY - JOB USERIDX (JOB12345)  LINE 1-5 (5)
COMMAND INPUT =====
NP  DDNAME  StepName ProcStep DSID Owner   C  Dest          Rec-Cnt Page-Cnt Byte-Cnt CC  Rmt  Node  O-Grp-N  SecLabel PrMod
?   JESMSG LG JES2      2 SEC   X LOCAL          23           1,474  1      1  1      LINE
?   JESJCL   JES2      3 SEC   X LOCAL          11           488  1      1  1      LINE
?   JESYSMSG JES2      4 SEC   X LOCAL          17          1,034  1      1  1      LINE
S   SYSPRINT CICS PA  102 SEC  X LOCAL          47          3,717  1      1  1      LINE
S   LIST0001 CICS PA  103 SEC  X LOCAL          142         17,843  1      1  1      LINE
```

2. Here is an example of the Performance List report that you might see when suitable input data is specified.

Performance List

```
LIST0001 Printed at 12:03:45 11/12/2013   Data from 10:07:43 6/28/2010           APPLID CICS PAOR
```

Tran	SC	Term	Userid	RSID	Program	TaskNo	Stop Time	Response Time	Dispatch Time	User CPU Time	Suspend Time	DispWait Time	FC Wait Time	FCAMRq	IR Wait Time
CQRY	S	0004	CICSUSER		DFHQRY	26	10:09:37.011	.5971	.1371	.0341	.4600	.4553	.0000	0	.0000
CSGM	S	0004	CICSUSER		DFHGMM	27	10:09:37.506	.4864	.1624	.0245	.3239	.3234	.0000	0	.0000
CEDA	TO	0004	CICSUSER		DFHEDAP	28	10:10:04.867	22.3878	5.9004	1.0167	16.4873	.5643	.0674	1	.0000
CEDA	TO	0004	CICSUSER		DFHEDAP	29	10:11:21.675	75.8603	2.7834	.5313	73.0770	.0599	.1231	12	.0000
CEDA	TO	0004	CICSUSER		DFHEDAP	30	10:12:35.400	66.0356	1.8070	.4299	64.2286	.0160	.0650	12	.0000
CATR	S		CICSUSER		DFHZATR	32	10:15:37.706	.4334	.1143	.0282	.3191	.3187	.0000	0	.0000
CEDA	TO	0004	CICSUSER		DFHEDAP	31	10:21:22.924	526.216	2.8898	.3436	523.326	.0217	.0154	1	.0000
CEDA	TO	0004	CICSUSER		DFHEDAP	33	10:22:15.994	39.9497	2.5449	.6930	37.4048	.0167	.1159	56	.0000
CEDA	TO	0004	CICSUSER		DFHEDAP	34	10:22:26.559	4.2486	1.7076	.7248	2.5411	.0275	.0198	26	.0000

Now that you have run your first report, we'll move on to requesting other reports and show you how to format them to focus on fields of interest.

Defining Report Forms

CICS PA Report Forms help you access the wealth of information contained in CICS Transaction Server CMF Performance records. Report Forms allow you to design your own reports by specifying the fields to include, the order, the format of values, which summary statistics (average, total, minimum, maximum, percentile, range, or standard deviation), and what alert severity levels to include. For example, if you suspect that there is a performance problem with Transient Data, you can create a Report Form that focuses on that aspect of CICS performance.

A library containing more than 180 sample Report Forms is supplied with CICS PA. The samples are designed for specific purposes. For example, sample Report Forms TDLST and TDSUM are suggested formats to help you analyze Transient Data activity.

Form-based reporting is a two step process:

1. Design the report format by defining a new Report Form or editing a sample one.
2. Assign the Report Form to the report and submit for batch execution.

We will now design a report to show transaction performance on an hourly basis. In every hour, we want the report to show a summary of every transaction that ran in that hour.

To define the Report Form:

1. Select option 3 from the Primary Option Menu. If the Report Forms data set does not exist, you will be prompted to create it. This data set is where your Report Forms are stored. Press Enter to create it.

Press Enter to create the Report Forms data set with default attributes. (Otherwise, cancel and go to option 0.3 from the Primary Option Menu to specify the data set name of your choice.)

2. The initial Report Forms list is empty. Enter the **NEW** command to create a new Report Form.

```

File  Confirm  Samples  Options  Help
-----
                                Report Forms
Command ==> NEW_____ Scroll ==> PAGE

Report Forms Data Set . . . xxxx.CICSPA.FORM

/   Name      Type      Description      Changed      ID
***** End of list *****

The Report Forms data set is empty. Use the NEW command to create a new
Report Form.
```

3. A New Report Form window is displayed so you can specify defining characteristics, such as the name, type, and CICS Version (VRM). Alternatively, you can choose to model the new Report Form on an existing one.

```

File  Systems  Options  Help
-----
                                New Report Form
Command ==> _____

Specify new Report Form options.

Name . . . HOURLMON_ Version (VRM) . . . 680 +

System Selection:                Field Categories:
APPLID . . . . _____ + _ Select to specify Field Categories
MVS Image . . . _____

Form Type or Model:
3 1. List                      4. Model (Report Form)
   2. List Extended (Sorted)  5. Model (HDB Template)
   3. Summary

Model . . . . . _____ +
Report Forms Data Set . . _____ +
Repository . . . . . _____ +
```

Specify the following details:

- Form name **HOURLMON** to indicate hourly monitoring

- VRM 680 to populate the default Report Form with fields relevant to CICS Transaction Server V5.1
- Form type 3 to create a SUMMARY Report Form relevant to Performance Summary reports

Then press Enter to display the Report Form.

4. If the Report Form does not meet your reporting requirements, you can change it. Since we want to report by hourly intervals, we will add the START field at the top of the Form. There are various ways to do this, but we will describe one:
 - a. Change the page width from the default value 132 to 140 to allow for the addition of the 8 byte START field (otherwise the last field SC31UHWB will not fit on the report line).
 - b. Enter line action R to repeat the first row.
 - c. Change the first row to specify field name START, sort order A (ascending), and format type TIMES (hh:mm:ss).

```

File Edit Confirm Upgrade Profiling Options Help
-----
                        EDIT SUMMARY Report Form - HOURLMON      Row 1 of 337 More: >
Command ==>> _____ Scroll ==>> PAGE

Description . . . Summary Report Form_____ Version (VRM): 680

Selection Criteria:
  _ Performance _____ Page width . . 140_

  Field      Sort
/ Name +    K O Type   Fn Description
R_ TRAN     K A _____ Transaction identifier
  TASKCNT   _____ Total Task count
  RESPONSE  _____ AVE Transaction response time
  RESPONSE  _____ MAX Transaction response time
  DISPATCH  _____ TIME AVE Dispatch time
  CPU        _____ TIME AVE CPU time
  SUSPEND   _____ TIME AVE Suspend time
  SUSPEND   _____ TIME MAX Suspend time
  DISPWAIT  _____ TIME AVE Redispach wait time
  FCWAIT    _____ TIME AVE File I/O wait time
  FCAMCT    _____ AVE File access-method requests
  IRWAIT    _____ TIME AVE MRO link wait time
  SC24UHWB  _____ AVE UDSA HWM below 16MB
  SC31UHWB  _____ AVE EUDSA HWM above 16MB
  EOR       _____ ----- End of Report -----
  EOX       _____ ----- End of Extract -----
  ABCODEC   K * _____ Current ABEND code
  ABCODEO   K * _____ Original ABEND Code
  ACAPPLNM  K * _____ Application context application name
  ACMAJVER  K * _____ Application context application major version
  ACMINVER  K * _____ Application context application minor version
  ACMICVER  K * _____ Application context application micro version
  ACOPERNM  K * _____ Application context operation name
  ACPLATNM  K * _____ Application context platform name
  ALERT     _____ SEV Total Alert count or percentage
  APPLID    K * _____ CICS Generic APPLID

```

Notes:

- The order of the fields in the report form (top-to-bottom) defines the order of the columns in the report (left-to-right).
- EOR indicates where the report line ends. CICS PA automatically adjusts this for you to ensure that the fields you specify fit within the specified page width (default 132). You can move EOR and adjust the page width to fit

more or fewer fields in your report. Fields below EOR are not reported. Move fields above EOR to include them in the report.

- **EOX** signals the end of the extract record. There are no restrictions on record length. Fields above EOX are included in the extract, those below are ignored. If EOX is not specified, EOR is used. To include all fields in the extract, position EOX at the bottom of the list after the last field.
 - You have the option to specify Performance Selection Criteria to filter the data that is included in the report or extract.
5. To complete the Report Form specification:
- Provide a description that will help you identify this form in a list of forms.
 - **Scroll right** (F11) to view more columns and enter a meaningful report title.
 - Optionally, delete the unwanted fields below EOR that will not be reported.

```

File Edit Confirm Upgrade Profiling Options Help
-----
                        EDIT SUMMARY Report Form - HOURMON      Row 1 of 17 More: >
Command ==>> _____ Scroll ==>> PAGE

Description . . . Transaction monitoring by hour__ Version (VRM): 680

Selection Criteria:
_ Performance _____ Page width . . 140_

Field      Sort
/ Name +   K  O Type  Fn  Description
__ START__ K  A TIMES  __  Task start time
__ TRAN__  K  A      __  Transaction identifier
__ TASKCNT__      __  Total Task count
__ RESPONSE__      AVE Transaction response time
__ RESPONSE__      MAX Transaction response time
__ DISPATCH__ TIME  AVE Dispatch time
__ CPU__          TIME  AVE CPU time
H_ SUSPEND__      TIME  AVE Suspend time
__ SUSPEND__      TIME  MAX Suspend time
__ DISPAWAIT__    TIME  AVE Redispach wait time
__ FCWAIT__       TIME  AVE File I/O wait time
__ FCAMCT__       __  AVE File access-method requests
__ IRWAIT__       TIME  AVE MRO link wait time
__ SC24UHWM__     __  AVE UDSA HWM below 16MB
__ SC31UHWM__     __  AVE EUDSA HWM above 16MB
__ EOR__          __  ----- End of Report -----
__ EOX__          __  ----- End of Extract -----

```

To help you understand the formatted report, familiarize yourself with the structure of the Report Form. To see all the columns of information, **scroll right** (F11) or **left** (F10) to cycle through four views: the field descriptions, data dictionary information, distribution (range) specifications, and performance alert specifications. The default values are appropriate for this exercise. For help on any column, position the cursor within the column and press **Help** (F1). For an expanded description of any field, enter line action **H** against the field name.

6. Exit from the Report Form to save it. The list of Report Forms is displayed.

```

File Confirm Samples Options Help
-----
Report Forms                                     Member HOURMON saved
Command ==> _____ Scroll ==> CSR_

Report Forms Data Set . . . xxxx.CICSPA.FORM

/   Name      Type      Description      Changed      ID
_   HOURMON    SUMMARY Transaction monitoring by hour 2010/10/10 23:18 SEC
***** End of list *****

```

7. Exit Report Forms and return to the Primary Option Menu.

With the Report Form defined, you can now use it to format your report.

Formatting a Summary report

This section describes how to assign the Report Form to the report.

1. Select option 2 Report Sets from the Primary Option Menu. The list of Report Sets is displayed.

```

File Systems Confirm Options Help
-----
Report Sets                                     Row 1 to 1 of 1
Command ==> _____ Scroll ==> PAGE

Report Sets Data Set . . : xxxx.CICSPA.RSET

/   Name      Description      Changed      ID
S_ REPORTS1 Demonstration Report Set 2010/10/11 00:22 SEC
***** End of list *****

```

2. Select the Report Set to display the Report Set edit tree.
3. Use line action **S** to select the Performance Summary report and line action **D** to deactivate the Performance List report as we do not want to run it this time. Press Enter.

```

File Systems Confirm Options Help
-----
EDIT                               Report Set - REPORTS1
Command ==> _____ Scroll ==> PAGE

Description . . . . Demonstration Report Set_____

Enter "/" to select action.

___  ** Reports **
- ___ Options                               Active
    ___ Global                             Yes
- ___ Selection Criteria                     No
    ___ Performance                         No
    ___ Exception                           No
- ___ Performance Reports                    Yes
    D___ List                               Yes
    ___ List Extended                       No
    S___ Summary                           No
    ___ Totals                             No
    ___ Wait Analysis                       No
    ___ Transaction Profiling               No
    ___ Cross-System Work                   No
    ___ Transaction Group                   No
    ___ BTS                                No
    ___ Workload Activity                   No
    ___ Transaction Tracking List           No
    ___ Transaction Tracking Summary        No

```

4. The Summary report edit panel is displayed. To assign the Report Form to the report, enter the Report Form name HOURMON or press **Prompt** (F4) from the Report Form field to select from the list of forms.

```

File Systems Options Help
-----
REPORTS1 - Performance Summary Report
Command ==> _____

System Selection:                      Report Output:
APPLID . . _____ +                DDname . . . . . SUMM0001
Image . . _____ +                Print Lines per Page . . _____ (1-255)
Group . . _____ +

Report Focus:                          Report by time interval:
Form . . . HOURMON +                Interval . . . 01:00:00 (hh:mm:ss)
Alert . . _____ +                Override Form _____ +
_ Eligible transactions only          Timestamp . . . _____ +

Reporting Options:
Totals Level . . 8                (blank or 0-8)
Title . . _____

Selection Criteria:                    Execution Option:
_ Performance                          / Use External Sort

Repository . . :

```

As this report is for hourly monitoring, specify an interval of one hour (01:00:00).

For an explanation of each report option, tab to the field and press **Help** (F1).

Exit to save your report specification.

5. The list of Summary reports is displayed. Exit to the Report Set panel.

The Summary report is ready to run. However, CICS PA can generate multiple reports from a single pass of the data, so we will request another and submit both to run in the one job.

Creating a Record Selection extract

The Record Selection extract allows you to create a small extract file containing only the types of SMF records of interest to you. The extract file can then be used as input to CICS PA, allowing for more efficient reporting. The Record Selection extract filters large SMF files, writing only SMF records that match specified criteria.

To request a Record Selection extract:

1. From the Report Set edit tree, select the Record Selection extract.

```

File  Systems  Confirm  Options  Help
-----
Report Set - REPORTS1                      Row 1 of 26
Command ==>                               Scroll ==> PAGE
Description . . . Demonstration Report Set_____
Enter "/" to select action.

---  ** Reports **                          Active
+    + Options                             Yes
+    + Selection Criteria                   No
-    - Performance Reports                 Yes
      - List                               No
      - List Extended                       No
      - Summary                            Yes
      - Totals                             No
      - Wait Analysis                       No
      - Transaction Profiling               No
      - Cross-System Work                  No
      - Transaction Group                  No
      - BTS                               No
      - Workload Activity                   No
      - Transaction Tracking List           No
      - Transaction Tracking Summary        No
+    + Exception Reports                   No
+    + Transaction Resource Usage Reports  No
+    + Statistics Reports                  No
+    + Subsystem Reports                   No
+    + System Reports                      No
-    - Extracts                           Yes
      - Cross-System Work                  No
      - Performance                       No
      - S Record Selection                  Yes
      - HDB Load                           No
      - System Logger                      No
      - Statistics                         No
      ** End of Reports **

```

2. Specify record selection options. Select all record types and specify the name of the output data set.

```

File  Systems  Options  Help
-----
                                REPORTS1 - Record Selection Extract
Command ==> _____

System Selection:
CICS APPLID . . . _____ + Image . . . _____ + Group . . . _____ +
DB2 SSID . . . _____ + Image . . . _____ + Group . . . _____ +
MQ SSID . . . _____ + Image . . . _____ + Group . . . _____ +
Logger . . . _____ + Image . . . _____ + Group . . . _____ +

Required Record Types:
/ Performance      / Exception
/ Resource         / Statistics
/ OMEGAMON         / DB2
/ WebSphere MQ     / System Logger
/ Identity

Extract Recap:
DDname . . . RSEL0001

Output Data Set:
Data Set Name . . 'GSG.RECSEL.EXTRACT'
Disposition . . . 1 1. OLD      Record Compression . . 1 1. No
                  2. MOD                      2. Yes

Selection Criteria:
- Performance
- Exception

Logger Selection Criteria:
- Logger
  Logstream Name . . . _____
  Structure Name . . . _____

```

Note:

- In this example, we selected all record types to allow you to use the extract file for all CICS PA functions that you may want to try. However, you may choose not to include certain record types to reduce the file size and improve performance.

As a minimum, select **Performance** and **Statistics** record types if you intend to use the Record Selection extract file instead of the original SMF file to complete the reporting exercises in this tutorial.

- CICS PA will generate JCL to allocate the extract data set if it is not already defined. If the data set is already defined, it will be processed according to the Disposition option selected.
3. Exit to save the extract options. Exit again to return to the Report Set edit panel.
 4. Enter **RUN** on the command line of the Report Set panel.
 5. On the run-time prompt panel, specify appropriate options, select to edit JCL before submit, then press Enter.
 6. CICS PA generates the JCL and displays it in an ISPF edit session.

```

. . .
===> SUB _____ Scroll ==> CSR_
. . .
/* Command Input
//SYSIN DD *
* Report Set =REPORTS1
  CICS PA IN(SMFIN001),
    APPLID(*),
    SUMMARY(OUTPUT(SUMM0001),
      EXTERNAL(CPAXW001),
      TOTALS(8),
      INTERVAL(01:00:00),
      FIELDS(START(TIMES,ASCEND),
        TRAN(ASCEND),
        TASKCNT,
        RESPONSE(AVE),
        RESPONSE(MAX),
        DISPATCH(TIME(AVE)),
        CPU(TIME(AVE)),
        SUSPEND(TIME(AVE)),
        SUSPEND(TIME(MAX)),
        DISPWAIT(TIME(AVE)),
        FCWAIT(TIME(AVE)),
        FCAMCT(AVE),
        IRWAIT(TIME(AVE)),
        SC24UHHM(AVE),
        SC31UHHM(AVE))),
    RECSL(OUTPUT(RSEL0001),
      DDNAME(CPAORS01),
      PERFORMANCE,
      EXCEPTION,
      RESOURCE,
      STATISTICS,
      OMEGAMON,
      LOGGER,
      DB2,
      MQ,
      IDENTITY,
      NOCOMPRESS)
/*

```

7. Make any necessary changes, then enter the **SUBmit** command to submit the job.

When the job completes, review the report output and the extract data set.

Reporting using the Record Selection extract

Update your system definitions to use the Record Selection extract data set for subsequent reporting. The smaller SMF file will allow your reporting jobs to run more efficiently.

1. From the Systems Menu, select option 1 Personal Systems, then select option 1 from the sub-menu. The list of system definitions is displayed.
2. Select the system to be updated.


```

File Edit Filter View Options Help
-----
Personal System Definitions Row 1 from 1
Command ==> _____ Scroll ==> ____

Select a System to edit its definition, SMF Files and Groups.

/ System Type Image Description SMF Files
S * CICS Generic APPLID for getting started * System
***** End of list *****

```

3. On the CICS system definition panel:

- Enter line action **I** to insert a blank row ready for you to add another file name to list.
- Enter the data set name of the Record Selection Extract file.
- Enter line action **D** to delete the data set name of the original SMF file. Alternatively, enter line action **X** to keep it in the list but exclude it from reporting. An * displays in the **Exc** column to indicate that the file is excluded and reporting jobs will ignore it.

```

File Edit Dictionary View Options Help
-----
CICS System Row 1 of 2 More: >
Command ==> _____ Scroll ==> ____

CICS System definition:
APPLID . . . . . * _____ MVS Image . . _____
Description . . . . . Generic APPLID for getting started ____

MCT Suffix . . . . . ____
MCT Load Library . . . _____
SDFHLOAD Library . . . _____
Dictionary DSN . . . . _____

/ Exc SMF Data Set Name + UNIT + SEQ VOLSER +
- * 'CICSGSG.CMF.FILE1' _____
- 'GSG.RECSEL.EXTRACT' _____
***** End of list *****

```

4. Exit to update the system definition. Exit again to save the changes and return to the Primary Option Menu.

Now reporting jobs that run using this system will use the smaller Record Selection extract file instead of the original.

Chapter 4. Daily monitoring and trend analysis

You can define different Report Sets to run at different frequencies to satisfy daily, weekly, monthly or other reporting requirements. Historical databases provide an efficient mechanism for longer term trend analysis.

Defining a Report Set for daily monitoring

One way to define a Report Set for daily monitoring is to use Form-based reporting and take advantage of the many sample Report Forms supplied with CICS PA.

To setup a selection of Report Forms:

1. From the Primary Option Menu, select option 3 **Report Forms**.
2. The Report Forms list is displayed showing the names of Report Forms that you previously defined.

```
File Confirm Samples Options Help
-----
                                Report Forms
Command ==> SAMPLES_____ Scroll ==> CSR_

Report Forms Data Set . . . xxxx.CICSPA.FORM

/  Name      Type      Description      Changed      ID
_  HOURMON   SUMMARY Transaction monitoring by hour 2010/10/10 23:18 SEC
***** End of list *****
```

3. To select a set of sample Report Forms, enter the **SAMPLES** command or place the cursor on the **Samples** action bar option and press Enter. Available samples are listed in a window which you can resize to a full screen by pressing **RESIZE** (F6).
4. Use the **FIND** command or scroll up/down (F7/F8) to find the sample Report Forms that meet your requirements. For this exercise, we will use the following set of forms as an example of a daily monitoring Report Set:
BADCPU
 LISTX Form: Top 20 Worst CPU Times
BADRESP
 LISTX Form: Top 20 Worst Response Times
CPULST
 LIST Form: Transaction CPU Analysis
CPUSUM
 SUMMARY Form: Transaction CPU Analysis
RESPRNGP
 SUMMARY Form: Response Time Distribution (%)

Sample Report Forms Row 7 to 42 of 239
 Command ==> _____ Scroll ==> CSR

Select one or more Sample Report Forms then press EXIT.

Name	Type	Description
ASSCLST	LIST	Association Data Analysis (V4)
BADCHMDS	LISTX	Top 20 Worst Change TCB Modes
S BADCPU	LISTX	Top 20 Worst CPU Times
BADDB2R	LISTX	Top 20 Worst DB2 Requests (V5)
BADDB2RQ	LISTX	Top 20 Worst DB2 Requests
BADFCRQ	LISTX	Top 20 Worst File Requests
S BADRESP	LISTX	Top 20 Worst Response Times
BADRFMI	LISTX	Top 20 Worst CICS RMI Times
BADRMIRQ	LISTX	Top 20 Worst CICS RMI Requests
BADSUSP	LISTX	Top 20 Worst Suspend Times
BADTDQR	LISTX	Top 20 Worst Tdqueue Requests
BADTSRQ	LISTX	Top 20 Worst Tsqueue Requests
BADWBRQ	LISTX	Top 20 Worst CICS Web Requests
BADWMQRQ	LISTX	Top 20 Worst WebSphere MQ Reqsts
BTSACLST	LIST	CICS BTS Activity - Overview
BTSRQLST	LIST	CICS BTS Request Activity
BTSRQSUM	SUMMARY	CICS BTS Request Activity
CCLST	LIST	Channel Container Activity
CCSUM	SUMMARY	Channel Container Activity
CC3LST	LIST	Channel Container Activity (V3)
CC3SUM	SUMMARY	Channel Container Activity (V3)
CEC5LST	LIST	Transaction CEC Analysis (V5)
CHMDSRNG	SUMMARY	Change TCB Mode Distribution
COMMWLST	LIST	Transaction Comms Wait Analysis
COMMWSUM	SUMMARY	Transaction Comms Wait Analysis
CPULXTR	LIST	CPU Analysis and Extract
S CPULST	LIST	Transaction CPU Analysis
CPULST1	LIST	Transaction CPU Analysis (1)
CPUSUM	SUMMARY	Transaction CPU Analysis (V5)
CPUSXTR	SUMMARY	CPU Analysis and Extract
CPUSPLST	LIST	Transaction CPU Analysis (V5)
CPUSPSM1	SUMMARY	Transaction CPU Analysis (V5)
CPUSPSUM	SUMMARY	Transaction CPU Analysis (V5)
S CPUSUM	SUMMARY	Transaction CPU Analysis
CPUSUM1	SUMMARY	Transaction CPU Analysis (1)
CPU3LXT	LIST	CPU Analysis and Extract (V3)

F1=Help F3=Exit F5=Rfind F6=Resize F12=Cancel

5. Enter line action **S** to select relevant forms. To select all forms, enter **S *** on the command line. When the selection is complete, press Exit (F3).
6. The selected sample Report Forms are saved to the Report Forms data set and are now available for report processing. Exit to return to the Primary Option Menu.
7. To use the Report Forms in your report requests, select option 2 **Report Sets** from the Primary Option Menu.
8. There are many ways to proceed from here. We will work through one of them.
9. From the list of Report Sets, select REPORTS1, the Report Set that we worked with earlier.
10. From the Report Set edit tree, select the Performance List report.
11. Since a List report has already been defined in this Report Set, the list of reports is displayed.
12. Enter line action **R** to repeat a row.
13. Enter line action **D** to delete unwanted reports. Alternatively, enter line action **X** to retain it in the list but exclude it from reporting.
14. In the new row, change the Output to a unique DDname and specify the Report Form name. You can press **Prompt** (F4) from the Form field to select

from a list of available LIST forms.

```

File  Filter  Edit  Systems  Options  Help
-----
                                REPORTS1 - Performance List Reports          Row 1 from 2
Command ==> _____ Scroll ==> PAGE

      ---- System Selection ----
/  Exc  APPLID + Image + Group +  Output  Form +  Alert +  Selection
-  *    _____  _____  LIST0001  _____  _____  Criteria
-  _____  _____  LIST0002  CPULST  _____  _____  NO
***** Bottom of data *****

```

Exit to return to the Report Set edit panel.

15. Now select the Performance List Extended report.
16. In the Form field, specify the name of the first of our LISTX Report Forms. You can press **Prompt** (F4) from the Form field to select from a list of available LISTX forms.

```

File  Systems  Options  Help
-----
                                REPORTS1 - Performance List Extended Report
Command ==> _____

System Selection:                                Report Output:
APPLID . . _____ +                        DDname . . . . . LISTX0001
Image . . _____ +                        Print Lines per Page . . ____ (1-255)
Group . . _____ +

Report Format:
Form . . . BADCPU__ +
Title . . _____

Selection Criteria:
_ Performance

```

For an explanation of each report option, tab to the field and press **Help** (F1).

17. Exit to save your new report specification. The list of reports shows one report.
18. Now to request a second report of the same type, use line action **R** to repeat the first row. In the second row, change the Output field to a unique DDname, and specify the name of the second LISTX Report Form or press **Prompt** (F4) from the Form field to select from a list of available LISTX forms.

```

File  Filter  Edit  Systems  Options  Help
-----
                                REPORTS1 - Performance List Extended Reports          Row 1 from 2
Command ==> _____ Scroll ==> PAGE

      ---- System Selection ----
/  Exc  APPLID + Image + Group +  Output  Form +  Alert +  Selection
-  _____  _____  LISTX0001  BADCPU  _____  _____  NO
-  _____  _____  LISTX0002  BADRESP  _____  _____  NO
***** Bottom of data *****

```

Note: When you repeat an existing report definition, the new report inherits the reporting options, including selection criteria, from the original report

definition. To change the reporting options, you must select the new report definition and make the required changes.

19. Exit to save the specification of both reports and return to the Report Set edit panel.
20. Now select the Performance Summary report. If you previously defined Performance Summary reports in this Report Set, the list of reports is displayed. Enter line action **S** to select a report.
21. The Summary report edit panel is displayed. To assign the first of our SUMMARY Report Forms to the report, enter the Report Form name CPUSUM or press **Prompt** (F4) from the Report Form field to select from the list of SUMMARY forms.

File Systems Options Help	
REPORTS1 - Performance Summary Report	
Command ==>	
System Selection:	Report Output:
APPLID +	DDname SUMM0001
Image +	Print Lines per Page (1-255)
Group +	
Report Focus:	Report by time interval:
Form . . . CPUSUM +	Interval . . . 00:01:00 (hh:mm:ss)
Alert +	Override Form +
_ Eligible transactions only	Timestamp +
Reporting Options:	
Totals Level . . . 8	(blank or 0-8)
Title	
Selection Criteria:	
_ Performance	Execution Option:
	/ Use External Sort
Repository . . . :	

The default values for the report options might be adequate for your purposes, or you might choose to tailor the report. Some interesting options are:

Interval

Specifies a time interval when the report summarizes transaction activity over time. The interval is in the range 1 second to 24 hours in the format *hh:mm:ss* for hours, minutes, and seconds.

This operand applies only when the report or extract is sorted by transaction start or stop time. That is, when START, STOP, or OSTART is a summarization key field at the top of the Report Form. CICS PA accumulates data for each interval in the report period and writes a report line or extract record for each interval. The default interval is **00:01:00** (1 minute).

Override Form, Timestamp

For reporting by time interval, you can PREFIX, APPEND, or REPLACE the Report Form key fields with a timestamp field, either START, STOP, or OSTART. The Form itself is not affected.

Alert, Eligible transactions only

The name of a Performance Alert definition which specifies resource and threshold criteria for reporting non-compliant transactions. Eligible

transactions are those that match the specified resource criteria. Alert definitions are maintained in the **Repository**.

Totals Level

Indicates the level of totals to include in the report. Leave blank for no totals. Specify 0 (zero) for grand totals only. Specify 1 to 8 for sub-totals to that level (limited by the number of key fields in the Report Form or Alert Definition) plus grand totals. The default is 8 (the maximum number of key fields).

Selection Criteria

For filtering the input data to restrict reporting to values of interest. This specifies what to include or exclude from the report or extract based on field values.

Exit when your report specification is complete.

22. The list of Summary reports is displayed.
23. As before, to request a second report of the same type, use line action **R** to repeat the first row. In the second row, change the Output field to a unique DDname and specify the name of the second SUMMARY Report Form.

```

File  Filter  Edit  Systems  Options  Help
-----
                                REPORTS1 - Performance Summary Reports          Row 1 from 2
Command ==> _____ Scroll ==> PAGE

      ---- System Selection ----
/  Exc  APPLID + Image + Group + Output  Form + Alert + Selection
-      _____          _____ SUMM0001  CPUSUM  _____ NO
-      _____          _____ SUMM0002  RESPRNGP _____ NO
***** Bottom of data *****

```

Exit to return to the Report Set edit panel.

24. If Record Selection extract or any other reports not relevant to daily monitoring are showing Active (Yes), enter line action **D** to deactivate so they will not be included when the Report Set is run.
25. Change the Report Set description to something appropriate for daily monitoring.
26. To save changes in a second Report Set without altering the first, enter **SAVEAS** on the command line. Enter the new name when prompted (for example, DAILYCHK) and press Enter to save.
27. When the message **Member DAILYCHK saved** is displayed, you can Cancel (F12) to discard changes to the first Report Set.
28. The DAILYCHK Report Set is now ready to run.

```

File  Systems  Confirm  Options  Help
-----
                                Report Sets          Row 1 to 2 of 2
Command ==> _____ Scroll ==> PAGE

Report Sets Data Set . . : xxxx.CICSPA.RSET

/  Name          Description          Changed          ID
RUN DAILYCHK Daily monitoring form-based rpts 2010/10/11 17:40 SEC
____ REPORTS1 Demonstration Report Set      2010/10/11 17:14 SEC
***** Bottom of data *****

```

29. Enter the **RUN** command as a line action to run the Report Set from the Report Sets list. Alternatively, enter line action **S** to edit the Report Set, then enter **RUN** on the command line of the Report Set tree panel.
30. When the Run Report Set panel is displayed, ensure that you select the option **Edit JCL before submit**. Press Enter to proceed.
31. When the generated JCL is displayed in an ISPF edit session, you can use the **CREATE** command to save the JCL in an automated job scheduler JCL library to run in the future.
32. To submit the job from ISPF edit, enter **SUB** on the command line.
33. Exit to return.
34. To check the progress of the job and view the output, split the screen (F2) then use ISPF option 3.8 Outlist Utility or SDSF.
35. On the SDSF status display, enter the **?** action character in the **NP** column.

SDSF STATUS DISPLAY ALL CLASSES

COMMAND INPUT ==>

NP	JOBNAME	JobID	Owner	Max-RC	PrtY Queue	C Pos	Saff	ASys	Status	PrtDest	SecLabel	TGNum
?	SECQ	JOB34420	SEC	CC 0004	1 PRINT	A	4633			LOCAL		26

36. Then enter the **S** action character to select the report output identified by their DDnames.

SDSF JOB DATA SET DISPLAY - JOB SECQ

(JOB34420) LINE 1-10 (10)

COMMAND INPUT ==>

NP	DDNAME	StepName	ProcStep	DsID	Owner	C	Dest	Rec-Cnt	Page-Cnt	Byte-Cnt	CC	Rmt	Node	0-Grp-N	SecLabel	PrMod
	JESMSG LG	JES2		2	SEC	X	LOCAL	31		2,331	1		1	1		LINE
	JESJCL	JES2		3	SEC	X	LOCAL	30		1,547	1		1	1		LINE
	JESYSMSG	JES2		4	SEC	X	LOCAL	97		6,429	1		1	1		LINE
	SYSPRINT	CICSPA		102	SEC	X	LOCAL	192		15,304	1		1	1		LINE
	SYSOUT	CICSPA		103	SEC	X	LOCAL	140		9,322	1		1	1		LINE
S	LIST0002	CICSPA		104	SEC	X	LOCAL	24,943		2M	1		1	1		LINE
S	LSTX0001	CICSPA		105	SEC	X	LOCAL	263		32,730	1		1	1		LINE
S	LSTX0002	CICSPA		106	SEC	X	LOCAL	263		32,755	1		1	1		LINE
S	SUMM0001	CICSPA		107	SEC	X	LOCAL	28		3,328	1		1	1		LINE
S	SUMM0002	CICSPA		108	SEC	X	LOCAL	3,066		321,185	1		1	1		LINE

37. Here is an example of the Performance Summary report output with DDname SUMM0002. It used sample Report Form RESPRNGP to show the percentage distribution minute-by-minute of transaction response times.

Performance Summary

SUMM0002 Printed at 0:56:18 10/15/2010 Data from 15:30:33 9/29/2010 to 23:59:52 9/29/2010
Transaction Response Time Distribution Summary (Percentage) by Time-of-Day

Page 52

Stop	Tran	#Tasks	<0.1 Response Time	0.1-0.25 Response Time	0.25-0.5 Response Time	0.5-0.75 Response Time	0.75-1.0 Response Time	1.0-1.5 Response Time	1.5-2.0 Response Time	2.0-10.0 Response Time	>=10.0 Response Time	Max Response Time	Avg Response Time
23:57:00	CCXD	1	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0489	.0489
23:57:00	CCXF	1	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0240	.0240
23:57:00	WMTD	24	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0072	.0025
23:57:00		26	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0489	.0051
23:58:00	WMTD	22	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0031	.0017
23:58:00		22	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0031	.0017
23:59:00	CCXD	1	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0182	.0182
23:59:00	CCXF	1	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0156	.0156
23:59:00	CSPM	1	.00	.00	.00	.00	.00	.00	.00	.00	100.00	1887.436	1887.436
23:59:00	WMTD	13	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0030	.0019
23:59:00		16	93.75	.00	.00	.00	.00	.00	.00	.00	6.25	1887.436	117.9684
Total		15127	97.92	.19	.28	.11	.03	.30	.00	.01	1.16	1887.676	21.4308

Using historical databases for trend analysis

The CICS PA historical database (HDB) is a repository of statistics and performance related data for your CICS systems.

The CICS PA HDB dialog provides a fully managed environment from where you can control all aspects of the collection and reporting of CICS statistics and performance data.

Implementing a statistics and performance data warehouse requires a considerable investment. Careful planning is required to ensure that the data you collect today is useful in the long term to measure CICS performance trends and workloads to help you plan for the future. It is important to be familiar with HDB features and capabilities before embarking on implementation.

Refer to the CICS PA *User's Guide* to learn about:

- Building a history of CICS transaction activity from CMF performance class data
- Collecting CICS TS, CICS TG and CICS Server statistics
- Generating customized reports to meet your various reporting requirements
- Extracting to DB2 tables or CSV files for external analysis

Chapter 5. Service level management

CICS PA provides a variety of mechanisms to help monitor and manage service levels. Statistics Alerts and Performance Alerts are useful in this regard.

We will have a brief look at Statistics Alerts.

Defining Statistics Alerts

Statistics Alert reports highlight non-compliant activity triggered by specified threshold values of CICS Statistics fields. The threshold values are called Alerts.

To define Statistics Alerts, do the following:

1. Select option 8 **Resource Definitions** from the CICS PA Primary Option Menu.
2. On the Resource Definitions Menu, specify the name of a VSAM KSDS repository to store the Alert definition. For now, use a personal data set, but for production use, you are more likely to use a shared repository.
3. Then select option 5 **Statistics Alerts** and press Enter.
If the repository data set does not exist, you will be prompted to create it.
4. A list of Statistics Alert Definitions is displayed. Initially, the list is empty. Enter the **NEW** command to create a new definition.
5. Follow the prompts to specify a name and select **Initialize with sample scenarios**.
6. From the list of sample definitions, select CTSKEY.
7. The Alert Definition edit panel is displayed. To familiarize with specifying Alert conditions, use the context-sensitive help. Tab to fields of interest and press **Help** (F1).

File Edit Lists Options Help			
EDIT Statistics Alert Definition - GSGALERT Row 1 of 87 More: >			
Command ==>		Scroll ==> PAGE	
Description . . . Key System Alerts_____			
Specify the Conditions for this Alert Definition.			
- Alert	Transaction dumpcode taken_____		
- Formula	TDRTTKN_____ +		
Critical	>5_____	Warning	>0_____ Info _____ +
- Res	_____ List _____ +		
- APPLID	_____		

- Alert	Transaction dumpcode requested_____		
- Formula	TRANS_DUMP_TAKEN_____ +		
Critical	>25_____	Warning	>0_____ Info _____ +
- Res	_____ List _____ +		
- APPLID	_____		

- Alert	System dumpcode taken_____		
- Formula	SDRSTKN_____ +		
Critical	>1_____	Warning	>0_____ Info _____ +
- Res	_____ List _____ +		
- APPLID	_____		

- Alert	System dumps requested_____		
- Formula	SYS_DUMPS_TAKEN_____ +		
Critical	>5_____	Warning	>0_____ Info _____ +
- Res	_____ List _____ +		
- APPLID	_____		

8. **Scroll right** (F11) to see the compressed view.

```

File Edit Lists Options Help
-----
EDIT Statistics Alert Definition - GSGALERT Row 1 of 87 More: >
Command ==> _____ Scroll ==> PAGE

Description . . . Key System Alerts_____

Select a Condition to show its details.

Alert
- Transaction dumpcode taken
- Transaction dumps requested
- System dumpcode taken
- System dumps requested
- Maximum tasks reached
- Peak tasks (% of maximum tasks)
- Maximum active transactions in class reached
- Storage violations for transaction ID
- Peak transactions in tran. class (% of limit)
- Storage: short-on-storage times in DSA
- Cushion releases in DSA
- Storage: times no storage in DSA
- Storage: times suspended for storage
- Storage violations
- Storage: above the bar cushion releases
- Transient data: NOSPACE on DFHINTRA
- DFHINTRA in use (% of CIs)
- String waits on DFHINTRA
- Formatting writes on DFHINTRA
- Buffer waits on DFHINTRA
- I/O errors on DFHINTRA
- Temporary storage: times hit NOSPACE on DFHTEMP
- Formatting writes on DFHTEMP
- Temporary storage: string waits on DFHTEMP
- Writes greater than DFHTEMP CI size
- Temporary storage: buffer waits on DFHTEMP
- DFHTEMP in use (peak % CIs used of CIs in TS ds)
- Temporary storage: I/O errors on DFHTEMP
- Peak DFHTEMP strings in use

```

9. Exit to save the definition.

With the Statistics Alert Definition specified, you can now use it to format your report.

Reporting Statistics Alerts

This section describes how to assign the Statistics Alert Definition to the report.

1. Select option 2 **Report Sets** from the Primary Option Menu. The list of Report Sets is displayed.
2. Select a Report Set or enter the **NEW** command to create a new Report Set. We will select the DAILYCHK Report Set as the Alert we have defined is an ongoing monitoring function likely to be run on a daily rather than ad-hoc basis.

File Systems Confirm Options Help				
Report Sets			Row 1 to 2 of 2	
Command ==> _____			Scroll ==> PAGE	
Report Sets Data Set . . : xxxx.CICSPA.RSET				
/	Name	Description	Changed	ID
S	DAILYCHK	Daily monitoring form-based rpts	2010/10/11 17:40	SEC
	REPORTS1	Demonstration Report Set	2010/10/11 17:14	SEC
***** Bottom of data *****				

- The Report Set edit panel is displayed. Enter line action **S** to select the Statistics Alert report.

File Systems Confirm Options Help				
Report Set - DAILYCHK			Row 1 of 11	
EDIT Command ==> _____			Scroll ==> PAGE	
Description <u>Daily monitoring form-based rpts</u>				
Enter "/" to select action.				
	** Reports **			Active
+	Options			Yes
+	Selection Criteria			No
+	Performance Reports			Yes
+	Exception Reports			No
+	Transaction Resource Usage Reports			No
-	Statistics Reports			No
	List			No
	S Alert			No
	CICS Transaction Gateway			No
+	Subsystem Reports			No
+	System Reports			No
+	Extracts			No
** End of Reports **				

- The Statistics Alert report edit panel is displayed. Enter the name of the Alert Definition or press **Prompt** (F4) from the Alert field to select from the list of Alert Definitions.

```

File Systems Options Help
-----
DAILYCHK - Statistics Alert Report
Command ==> _____

System Selection:
APPLID . . _____ +
Image . . _____ +
Group . . _____ +

Alert . . . GSGALERT +

Report Sorted By:
 1 1. APPLID
 2 2. Alert
 3 3. Collection Time
 4 4. Statistics Interval
 5 5. Resource

Report Output:
DDname . . . . . STAL0001
Print Lines per Page . . ____ (1-255)

Report Type (APPLID and Alert only):
 / List / Summary

Report Format:
Title . . Key Daily Statistics Alerts by APPLID _____

Filter Criteria:
Type . . . . . / EOD / INT / USS / REQ / RRT

Repository . . : xxxx.MY.GETSTART.SANDBOX

```

Select the List or Summary or both reports, select a sort order, specify a report title, and filter criteria. Exit to save your report specification.

5. The list of Statistics Alert reports is displayed. We have defined one report sorted by APPLID. To define Statistics Alert reports sorted by Alert, Collection Time, Statistics Interval, or Resource, you need to specify separate reports in the Report Set assigning a unique DDname to each.
6. Exit to return to the Report Set edit panel. Enter the **RUN** command to run the Report Set.
7. Specify run time options and press Enter to generate the JCL.
8. Submit the job then check the report output using SDSF.

Examples of the Statistics Alerts List and Summary reports follow.

Statistics Alerts - List by APPLID

STAL0001 Printed at 0:56:18 10/15/2010 Data from 02:33:10 1/12/2009 to 09:24:07 1/14/2009

System: CCVQ32C Image: FTS1 VRM: 650 Type: TS

Sev	Alert	Threshold	Actual	Collection Time	Type
W	Program load requests that waited	>0	2	2009-01-13 00.00.01	EOD
I	DSA limit	>=0K	5120K	2009-01-13 00.00.01	EOD
I	DSA allocated	>=0K	2304K	2009-01-13 00.00.01	EOD
I	DSA peak	>=0K	2304K	2009-01-13 00.00.01	EOD
I	EDSA limit	>=0K	614400K	2009-01-13 00.00.01	EOD
I	EDSA allocated	>=0K	49152K	2009-01-13 00.00.01	EOD
I	EDSA peak	>0K	49152K	2009-01-13 00.00.01	EOD
I	MEMLIMIT size	>=0M	0M	2009-01-13 00.00.01	EOD
I	Active address space: current	>=0M	0M	2009-01-13 00.00.01	EOD
I	Active address space: peak	>=0M	0M	2009-01-13 00.00.01	EOD
I	Active GDSA: current	>=0M	0M	2009-01-13 00.00.01	EOD
I	Active GDSA: peak	>=0M	0M	2009-01-13 00.00.01	EOD
I	Dispatcher settings: ICV (ms)	*	5.000	2009-01-13 00.00.01	EOD
I	Dispatcher settings: ICVR (ms)	*	5.000	2009-01-13 00.00.01	EOD
I	Dispatcher settings: ICVTSD (ms)	*	5.000	2009-01-13 00.00.01	EOD
I	Dispatcher settings: PRTYAGE (ms)	*	32.768	2009-01-13 00.00.01	EOD
I	Dispatcher settings: SUBTSKS	*	1	2009-01-13 00.00.01	EOD
I	Dispatcher settings: MROBTCH	*	1	2009-01-13 00.00.01	EOD
I	Open TCBs limit	*	12	2009-01-13 00.00.01	EOD
	TCB Pool = OPEN				
	Open TCBs current	*	0	2009-01-13 00.00.01	EOD
	TCB Pool = OPEN				
:					
:					
I	Program load-to-use ratio (%)	>=25	100	2009-01-13 00.00.01	EOD
	Program Name = CEEEV003				
:					

System: CCVQ32D1 Image: FTS1 VRM: 650 Type: TS

Sev	Alert	Threshold	Actual	Collection Time	Type
W	Program load requests that waited	>0	8	2009-01-13 00.00.00	EOD
W	Maximum active transactions in class reached	>0	329	2009-01-13 00.00.00	EOD
	Tclass Name = DFHTCL02				
:					

Statistics Alerts - Summary by APPLID

STAL0001 Printed at 0:56:18 10/15/2010 Data from 02:33:10 1/12/2009 to 09:24:07 1/14/2009

System: CCVQ32C Image: FTS1 Type: TS

Sev	Alert	Intervals	Alerts
W	Program load requests that waited	1	1
I	Tasks: limit	1	1
I	Tasks: current	1	1
I	Tasks: peak	1	1
I	Tasks: total	1	1
I	Transaction class: task limit	6	14
	Tclass Name = DFHCOMCL		1
	Tclass Name = DFHEDFTC		1
	Tclass Name = DFHTCIND		1
:			

System: CCVQ32D1 Image: FTS1 Type: TS

Sev	Alert	Intervals	Alerts
W	Maximum active transactions in class reached	1	1
	Tclass Name = DFHTCL02		1
W	Temporary storage: buffer waits on DFHTEMP	1	1
W	Program load requests that waited	1	1
I	Tasks: limit	1	1
I	Tasks: current	1	1
I	Tasks: peak	1	1
I	Tasks: total	1	1
I	Transaction class: task limit	6	14
	Tclass Name = DFHCOMCL		1
	Tclass Name = DFHEDFTC		1
	Tclass Name = DFHTCIND		1
:			

Chapter 6. Statistics reporting

CICS PA provides comprehensive reporting of CICS Statistics stored in SMF files or historical databases. We will have a brief look at the statistics in the Record Selection Extract data set we created earlier. It is best to use smaller SMF files for interactive analysis.

For online statistics reporting:

1. Select option 6 **Statistics** from the Primary Option Menu.
2. The CICS Statistics Reporting Menu is displayed.

```
File Options Help
-----
CICS Statistics Reporting Menu
Command ==> _____

Select an option then press Enter.

4 1. SMF Files defined in Personal System Definitions
- 2. SMF Files defined in Shared System Definitions
  3. Historical Databases for CICS Statistics
  4. Process SMF File
    'GSG.RECSEL.EXTRACT' _____ +

Filter Criteria:                      YYYY/MM/DD  HH:MM:SS
APPLID . . . . _____ Start . . _____
Image . . . . _____ Stop . . _____

Type . . . . . _ EOD _ INT _ USS _ REQ _ RRT

Options 2 and 3:
Repository . . . . MY.GETSTART.SANDBOX _____ +

F1=Help   F3=Exit   F4=Prompt   F6=Resize   F10=Actions   F12=Cancel
```

Figure 3. CICS Statistics Reporting Menu

Specify the data set name of an SMF file to browse. Statistics Reporting is interactive so for efficiency, use smaller SMF files such as the Record Selection extract file 'GSG.RECSEL.EXTRACT' that you created in an earlier session. Set Filter Criteria to NO to show all intervals. Select option 4 to process the SMF file and press Enter.

3. Select statistics intervals of different types to analyze.

```

File Edit Filter Options Help
-----
REPORT                               Statistics Intervals                               Row 13 from 28
Command ==> _____ Scroll ==> PAGE

Select the required CICS Statistics interval.

/  System  Image  VRM  Type  --- Collection Time ---  Reset  Duration
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:44:58 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:45:00 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:45:03 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:45:09 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:48:02 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:48:04 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:48:08 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:48:16 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:48:31 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:48:50 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:48:53 Wed  15:00:00
-  CCVT41M  FTS1   660  TS  USS  2010/09/29 16:51:51 Wed  15:00:00
-  CCVT41CX FTS1   660  TS  INT  2010/09/29 18:00:00 Wed  15:00:00 03:00:00
-  CCVT41M  FTS1   660  TS  INT  2010/09/29 18:00:00 Wed  15:00:00 03:00:00
S  CCVT41CX FTS1   660  TS  INT  2010/09/29 21:00:00 Wed  18:00:00 03:00:00
-  CCVT41M  FTS1   660  TS  INT  2010/09/29 21:00:00 Wed  18:00:00 03:00:00
***** Bottom of data *****

```

4. The reports for one statistics interval are presented in a tree structure. Select different reports to analyze. The **size** is the number of records in the report.

```

File Edit Options View Help
-----
                               Statistics Reports                               Line 1 of 101
Command ==> _____ Scroll ==> PAGE

System: CCVT41CX/FTS1   Type: INT   Interval: 2010/09/29 21:00:00 Wednesday

--  ** Report **
-  -  CICS Performance Analyzer - CICS TS      Size
    -  Alert                                  No      No
-  -  Regions                                518
    -  Transaction Manager                    1
    -  CICS Dispatcher                        46
        -  Dispatcher Overview                1
        -  Dispatcher TCB Modes               21
        -  Dispatcher TCB Pools               5
        -  MVS TCB Overview                   1
        -  MVS TCBs                           18
    -  CICS Storage                          442
        -  Storage Overview                   1
        -  DSAs                              9
        S  Domain Subpools                     428
        -  Task Subpools                      4
    -  CICS Dumps                             9
        -  Transaction Dump Overview          1
        -  Transaction Dumps                  5
        -  System Dump Overview               1
        -  System Dumps                       2
        -  Enqueue Pools                      20
        -  BUNDLE Resources                   0
    -  Connectivity                           46
        -  VTAM                              1
        -  Terminal Autoinstall               1
        -  Terminals                          31
        -  ISC/MRO Connections                7
:

```

5. To analyze the report data, you can do any of the following:

- **Scroll left/right** (F10/F11) to see more columns of data.
- Toggle **sort** on any column by tabbing to the point-and-shoot heading underline and pressing Enter.
- Format the report using the **FORM** command.
- Use point-and-shoot on selected field values to **hyperlink** to a related report.
- Press **Help** (F1) from anywhere in the body of the report to see field descriptions.

```

File Edit Form Options Help
-----
REPORT      Domain Subpools                      Line 00000001 Col 002 008  >
Command ==> _____ Scroll ==> PAGE

System: CCVT41CX/FTS1      Type: INT  Interval: 2010/09/29 21:00:00 Wednesday

Subpool      DSA      Element      Fixed      Element      Element
Name          Name      Type          Length      Chaining      Boundary      Location      Access

>LGJMC      ECDSA      FIXED          124      NO          4      ABOVE      CICS
AITM_TAB    ECDSA      FIXED          584      NO          8      ABOVE      CICS
AP_TCA24    CDSA      FIXED          1664     NO          128     BELOW      CICS
AP_TCA31    ECDSA      FIXED          1792     NO          256     ABOVE      CICS
AP_TXDEX    ECDSA      FIXED           72      NO          8      ABOVE      CICS
APAID31     ECDSA      FIXED          152      NO          8      ABOVE      CICS
APBMS       ECDSA      VARIABLE        0      YES         16     ABOVE      CICS
APCOMM31    ECDSA      VARIABLE        0      NO          16     ABOVE      CICS
APDWE       ECDSA      FIXED           32      NO          8      ABOVE      CICS
APECA       SDSA      FIXED           8       NO          8      BELOW      USER
APICE31     ECDSA      FIXED          216     NO          8      ABOVE      CICS
APURD       ECDSA      VARIABLE        0       NO          16     ABOVE      CICS
ASYNCBUF    ECDSA      FIXED          4096     NO          4      ABOVE      CICS

```

Chapter 7. System upgrade

CICS PA provides facilities to accommodate CICS system upgrades.

We will step through two functions:

- Take-up system definitions from an SMF file
- Mass update system definitions

Take-up systems from an SMF file

To take-up system definitions from an SMF file, the steps are:

1. From the Systems menu, select option 1 **Personal System Definitions**.
2. Then from the sub-menu, select option 4 **Take-up from SMF File**.
3. Enter the data set name of the SMF file. We suggest using the Record Selection Extract data set.

```
File  Options  Help
-----
                        Data Take-Up from SMF
Command ===> _____

Specify the SMF File for data take-up.

Data Set Name . . . 'GSG.RECSEL.EXTRACT'_____

Specify details if data set is not cataloged:
UNIT . . . . . _____ +      VOLSER . . . _____ +
SEQ Number . . ____ (1 to 255)

Execution Mode:
2  1. Submit Batch JCL
-  2. Edit Batch JCL
```

4. Press Enter to submit the job. Use SDSF to check the output when the job completes.
5. Exit to return to the Systems menu.
6. Again select option 1 Personal System Definitions. If the take-up job completed successfully, a prompt window is displayed.

```

Data Take-Up from SMF
Command ==> _____

*****
*           Take-Up from SMF           *
*****

CICS PA has completed extracting systems from the following
SMF File:

Data Set . . : 'GSG.RECSEL.EXTRACT'

Instructions:
Press ENTER to continue adding the systems.
Enter DEFER command to defer adding the systems.
Enter END or CANCEL command to cancel adding the systems.

```

7. Press Enter to add the system definitions. Look for the message: **Take-up was successful.**

Now the system definitions can be selected for mass update.

Mass update

To update system definitions for the system upgrade, do the following:

1. From the Systems menu, select option 1 **Personal System Definitions**.
2. Then from the sub-menu, select option 1 **Define Systems, SMF Files and Groups**.
The list of system definitions is displayed.
3. The systems just added by take-up have the description **System added by take-up**. For this exercise, we will update the system description.
4. Select **Mass_Update** in the action bar. Press Enter.
5. Line action **U** is displayed against all CICS systems. We do not want to update the first CICS system (APPLID *) so clear line action U by overtyping with a space.

```

File Edit Filter View Mass_Update Options Help
-----
Personal System Definitions Row 1 from 13
Command ==> _____ Scroll ==> _____

Select a System to edit its definition, SMF Files and Groups.

/ System Type Image Description SMF Files
- * CICS Generic APPLID for getting started_ *
- FTS1LOGR Logger FTS1 System added by take-up_____ FTS1
U CCVT41C CICS FTS1 System added by take-up_____ FTS1
U CCVQ41C CICS FTS1 System added by take-up_____ FTS1
U CCVT32C CICS FTS1 System added by take-up_____ FTS1
U CCVT31C CICS FTS1 System added by take-up_____ FTS1
U CCVT32T CICS FTS1 System added by take-up_____ FTS1
U CCVT32M CICS FTS1 System added by take-up_____ FTS1
U CCVT41T CICS FTS1 System added by take-up_____ FTS1
U CCVT31T CICS FTS1 System added by take-up_____ FTS1
U CCVT41CX CICS FTS1 System added by take-up_____ FTS1
U CCVT41M CICS FTS1 System added by take-up_____ FTS1
U CCVT31M CICS FTS1 System added by take-up_____ FTS1
***** Bottom of data *****

```

- ```

File Options Help

Mass Update Personal CICS Systems

Command ==> _____

Execution option . . 2 1. Report only
 2. Perform update and report
 3. Populate From and To with first system details

Definition changes:
MVS Image From . . _____ To . . _____

Description From . . * _____
 To . . . Getting started with CICS upgrades__

MCT Suffix From . . __ To . . __

MCT Load From . . _____
Library To . . . _____

SDFHLOAD From . . _____
Library To . . . _____

Dictionary From . . _____
DSN To . . . _____

Log Stream From . . _____ RETPD From _____
 To . . . _____ To _____

Update options:
_ Populate dictionary data set with new dictionary record
_ Auto save after successful update

11 CICS systems were selected for update. Specify the definitions to be
changed, then select the required execution option.

```

- That concludes the initial tour of the CICS PA dialog.





---

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## Bibliography

Additional information can be found in the following publications.

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### CICS Performance Analyzer books

*User's Guide*, SC34-2946  
*Report Reference*, SC34-2947  
*Getting Started Guide*, SC34-2945  
*Program Directory*, GI13-0590

---

### Books from related libraries

You might find the following publications useful when using CICS Performance Analyzer to analyze and tune the performance of your CICS systems.

#### CICS Transaction Server for z/OS Version 5.2

Information Center: <http://pic.dhe.ibm.com/infocenter/cicsts/v5r2/>  
*CICS Performance Guide*, SC34-7286

#### CICS Transaction Server for z/OS Version 5.1

Information Center: <http://pic.dhe.ibm.com/infocenter/cicsts/v5r1/>  
*CICS Performance Guide*, SC34-2864

#### CICS Transaction Gateway V9.0

*CICS Transaction Gateway for z/OS Administration*, SC34-2828

Information Center: <http://pic.dhe.ibm.com/infocenter/cicstgzo/v9r0/>

#### CICS Transaction Gateway V8.1

*CICS Transaction Gateway for z/OS Administration*, SC34-7220

Information Center: <http://pic.dhe.ibm.com/infocenter/cicstgzo/v8r1/>

#### IMS™ Performance Analyzer for z/OS

*IMS Performance Analyzer User's Guide*, SC19-3633  
*IMS Performance Analyzer Report Reference*, SC19-3634

#### z/OS

*z/OS MVS System Management Facilities (SMF)*, SA22-7630  
*z/OS DFSORT Application Programming Guide*, SC23-6878

#### RMF™

*z/OS RMF User's Guide*, SC33-7990  
*z/OS RMF Report Analysis*, SC33-7991  
*z/OS RMF Performance Management Guide*, SC33-7992

#### WebSphere MQ for z/OS

*WebSphere MQ for z/OS System Setup Guide*, SC34-6927

## **Tivoli® Decision Support for z/OS**

*Administration Guide, SH19-6816*

*CICS Performance Feature Guide and Reference, SH19-6820*

## **DB2**

*DB2 for z/OS Administration Guide, SC19-2968*

## **Others**

*Threadsafe Considerations for CICS, SG24-6351*

*Systems Programmer's Guide to: z/OS System Logger, SG24-6898*

*Performance Considerations and Measurements for CICS and System Logger,  
REDP-3768*

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